

**Table 9.1 What has been the library's spending on tablets in the aggregate over the past year (in USD)?**

|               | <b>Mean</b> | <b>Median</b> | <b>Minimum</b> | <b>Maximum</b> |
|---------------|-------------|---------------|----------------|----------------|
| Entire sample | \$1,732.87  | \$100.00      | \$0.00         | \$30,000.00    |

**Table 9.2 What has been the library's spending on tablets in the aggregate over the past year (in USD)? Broken out by Population Size of Service Area**

| <b>Population Size of Service Area</b> | <b>Mean</b> | <b>Median</b> | <b>Minimum</b> | <b>Maximum</b> |
|--|-------------|---------------|----------------|----------------|
| Under 10,000                           | \$1,037.50  | \$0.00        | \$0.00         | \$12,000.00    |
| 10,000 - 100,000                       | \$1,127.27  | \$100.00      | \$0.00         | \$8,209.00     |
| Over 100,000                           | \$4,420.00  | \$1,800.00    | \$0.00         | \$30,000.00    |

**Table 9.3 What has been the library's spending on tablets in the aggregate over the past year (in USD)? Broken out by Total Number of FTE Employees**

| <b>Total Number of FTE Employees</b> | <b>Mean</b> | <b>Median</b> | <b>Minimum</b> | <b>Maximum</b> |
|--------------------------------------|-------------|---------------|----------------|----------------|
| Under 5                              | \$533.33    | \$0.00        | \$0.00         | \$6,000.00     |
| 5 - 20                               | \$1,329.41  | \$200.00      | \$0.00         | \$12,000.00    |
| Over 20                              | \$3,406.41  | \$1,300.00    | \$0.00         | \$30,000.00    |

**Table 9.4 What has been the library's spending on tablets in the aggregate over the past year (in USD)? Broken out by Total Stock of Tablet Computers**

| <b>Total Stock of Tablet Computers</b> | <b>Mean</b> | <b>Median</b> | <b>Minimum</b> | <b>Maximum</b> |
|--|-------------|---------------|----------------|----------------|
| 0                                      | \$36.36     | \$0.00        | \$0.00         | \$800.00       |
| 1 - 5                                  | \$731.25    | \$750.00      | \$0.00         | \$1,500.00     |
| Over 5                                 | \$5,543.50  | \$3,000.00    | \$0.00         | \$30,000.00    |

**Table 10.1 How much does the library plan to spend in the next year on tablet computers for staff and patrons (in USD)?**

|               | <b>Mean</b> | <b>Median</b> | <b>Minimum</b> | <b>Maximum</b> |
|---------------|-------------|---------------|----------------|----------------|
| Entire sample | \$1,906.60  | \$200.00      | \$0.00         | \$30,000.00    |

**Table 10.2 How much does the library plan to spend in the next year on tablet computers for staff and patrons (in USD)? Broken out by Population Size of Service Area**

| <b>Population Size of Service Area</b> | <b>Mean</b> | <b>Median</b> | <b>Minimum</b> | <b>Maximum</b> |
|--|-------------|---------------|----------------|----------------|
| Under 10,000                           | \$468.67    | \$0.00        | \$0.00         | \$5,000.00     |
| 10,000 – 100,000                       | \$1,172.00  | \$600.00      | \$0.00         | \$7,000.00     |
| Over 100,000                           | \$5,900.00  | \$1,750.00    | \$0.00         | \$30,000.00    |

**Table 14 How likely would it be for your library to purchase a smartphone from any of the following companies over the next three years?**

**Table 14.1.1 Likelihood of Purchasing a Samsung Smartphone**

|               | No Answer | Highly Likely | Likely | Possibly | Unlikely | Highly Unlikely |
|---------------|-----------|---------------|--------|----------|----------|-----------------|
| Entire sample | 5.77%     | 1.92%         | 13.46% | 19.23%   | 59.62%   | 40.26%          |

**Table 14.1.2 Likelihood of Purchasing a Samsung Smartphone Broken out by Population Size of Service Area**

| Population Size of Service Area | No Answer | Highly Likely | Likely | Possibly | Unlikely | Highly Unlikely |
|---------------------------------|-----------|---------------|--------|----------|----------|-----------------|
| Under 10,000                    | 0.00%     | 6.25%         | 0.00%  | 6.25%    | 12.50%   | 75.00%          |
| 10,000 – 100,000                | 0.00%     | 0.00%         | 3.85%  | 19.23%   | 26.92%   | 50.00%          |
| Over 100,000                    | 0.00%     | 20.00%        | 0.00%  | 10.00%   | 10.00%   | 60.00%          |

**Table 14.1.3 Likelihood of Purchasing a Samsung Smartphone Broken out by Total Number of FTE Employees**

| Total Number of FTE Employees | No Answer | Highly Likely | Likely | Possibly | Unlikely | Highly Unlikely |
|-------------------------------|-----------|---------------|--------|----------|----------|-----------------|
| Under 5                       | 0.00%     | 5.56%         | 0.00%  | 0.00%    | 16.67%   | 77.78%          |
| 5 - 20                        | 0.00%     | 0.00%         | 5.88%  | 23.53%   | 23.53%   | 47.06%          |
| Over 20                       | 0.00%     | 11.76%        | 0.00%  | 17.65%   | 17.65%   | 52.94%          |

**Table 14.1.4 Likelihood of Purchasing a Samsung Smartphone Broken out by Total Stock of Tablet Computers**

| <b>Total Stock of Tablet Computers</b> | <b>No Answer</b> | <b>Highly Likely</b> | <b>Likely</b> | <b>Possibly</b> | <b>Unlikely</b> | <b>Highly Unlikely</b> |
|--|------------------|----------------------|---------------|-----------------|-----------------|------------------------|
| 0                                      | 0.00%            | 0.00%                | 0.00%         | 13.64%          | 18.18%          | 68.18%                 |
| 1 - 5                                  | 0.00%            | 0.00%                | 0.00%         | 12.50%          | 6.25%           | 81.25%                 |
| Over 5                                 | 0.00%            | 21.43%               | 7.14%         | 14.29%          | 35.71%          | 21.43%                 |

**Table 14.2.1 Likelihood of Purchasing an Apple Smartphone**

|               | <b>No Answer</b> | <b>Highly Likely</b> | <b>Likely</b> | <b>Possibly</b> | <b>Unlikely</b> | <b>Highly Unlikely</b> |
|---------------|------------------|----------------------|---------------|-----------------|-----------------|------------------------|
| Entire sample | 1.92%            | 5.77%                | 3.85%         | 15.38%          | 15.38%          | 57.69%                 |

**Table 14.2.2 Likelihood of Purchasing an Apple Smartphone Broken out by Population Size of Service Area**

| <b>Population Size of Service Area</b> | <b>No Answer</b> | <b>Highly Likely</b> | <b>Likely</b> | <b>Possibly</b> | <b>Unlikely</b> | <b>Highly Unlikely</b> |
|--|------------------|----------------------|---------------|-----------------|-----------------|------------------------|
| Under 10,000                           | 0.00%            | 6.25%                | 0.00%         | 6.25%           | 12.50%          | 75.00%                 |
| 10,000 – 100,000                       | 0.00%            | 3.85%                | 7.69%         | 23.08%          | 19.23%          | 46.15%                 |
| Over 100,000                           | 10.00%           | 10.00%               | 0.00%         | 10.00%          | 10.00%          | 60.00%                 |

### **Table 18.5 How has your library staff used tablets to increase staff productivity?**

1. It's not about productivity, but sharing downloadable information with patrons or teaching iPad classes.
2. They have used them to instruct patrons on "how" to use the tablets.
3. Apps, IT services, collection development, standard business responsibilities.
4. Physical inventory - taking notes at meetings - reference services.
5. They are mostly used to become familiar with the technology to better serve our patrons, though they have been used to take notes at conferences or meetings to great effect.
6. Use our tablet when we do our walk-arounds in the library; quick access to our catalog.
7. Will purchase these items this year after grant received.
8. We check out the patron ones occasionally for note taking at meetings.
9. So staff can help patrons with eBook and digital media lending through OverDrive.
10. Used for presenting PowerPoint presentations. Although it can be used with our ILS, to date no one has used it for that purpose.
11. Access to Windows servers and pcs for purposes of using circulation and cataloging features. Access to computer reservation system. Access to library catalog while assisting patrons in library. And accessing online resources.
12. We are using iPads for use of Square - credit card payment by patrons.
13. For use when purchasing, working on outside projects.
14. They have been taken to workshops or on special projects.
15. Classes and off-site visits.
16. Note taking at meetings, collaborating on policy and evaluation projects, music and other apps for children's programming.
17. Staff can carry the iPad into the stacks with them and perform basic circulation functions.
18. Used periodically by one staff member, an operating system that is more user friendly would be beneficial.
19. We have used a video app to create videos about Winter Park History to Facebook.
20. Tablet computers have just been put into use by library staff when roaming the library assisting customers. Staff is able to access online information in the stacks rather than having to locate a computer on a typical service desk.
21. Youth services uses theirs for programming, others are for connectivity and communication
22. More productivity away from the library. Children's librarians do more creating on their tablets.

**Table 24.1 Does the library offer classes to library patrons in how to use tablet computers or smartphones or how to use them to take advantage of library resources?**

|               | No Answer | Yes    | No     |
|---------------|-----------|--------|--------|
| Entire sample | 5.77%     | 53.85% | 40.38% |

**Table 24.2 Does the library offer classes to library patrons in how to use tablet computers or smartphones or how to use them to take advantage of library resources? Broken out by Population Size of Service Area**

| Population Size of Service Area | No Answer | Yes    | No     |
|---------------------------------|-----------|--------|--------|
| Under 10,000                    | 12.50%    | 37.50% | 50.00% |
| 10,000 – 100,000                | 3.85%     | 69.23% | 26.92% |
| Over 100,000                    | 0.00%     | 40.00% | 60.00% |

**Table 24.3 Does the library offer classes to library patrons in how to use tablet computers or smartphones or how to use them to take advantage of library resources? Broken out by Total Number of FTE Employees**

| Total Number of FTE Employees | No Answer | Yes    | No     |
|-------------------------------|-----------|--------|--------|
| Under 5                       | 11.11%    | 44.44% | 44.44% |
| 5 - 20                        | 5.88%     | 64.71% | 29.41% |
| Over 20                       | 0.00%     | 52.94% | 47.06% |

**Table 24.4 Does the library offer classes to library patrons in how to use tablet computers or smartphones or how to use them to take advantage of library resources? Broken out by Total Stock of Tablet Computers**

| <b>Total Stock of Tablet Computers</b> | <b>No Answer</b> | <b>Yes</b> | <b>No</b> |
|--|------------------|------------|-----------|
| 0                                      | 9.09%            | 45.45%     | 45.45%    |
| 1 - 5                                  | 0.00%            | 75.00%     | 25.00%    |
| Over 5                                 | 7.14%            | 42.86%     | 50.00%    |